<u>AMENDMENTS</u>

In the Claims

The following is a marked-up version of the claims with the language that is underlined

(" ") being added and the language that contains strikethrough ("—") being deleted:

- 1. 4. (Canceled)
- 5. (Currently Amended) A method for checking broadband network components, the method comprising the steps of: comprising:

providing an interactive voice response (IVR) interface for affecting a broadband network component;

receiving a request request, via the IVR, to affect a broadband network component, the request being received from a first system; and

automatically conveying the request to a second system, the second system being configured to affect the broadband network component.

- (Original) The method of claim 5:
 wherein the first system operates under a first protocol; and
 wherein the second system operates under a second protocol.
- 7. (Currently Amended) The method of claim 6 further comprising the step of: comprising:

translating the request from the first protocol into the second protocol.

8. (Currently Amended) The method of claim 7, wherein the step of receiving the request comprises the step of: comprises:

receiving a request to condition a digital subscriber line (DSL) port.

9. (Currently Amended) The method of claim 7, wherein the step of receiving the request comprises the step of: comprises:

receiving a dual-tone multi-frequency (DTMF) signal.

10. (Currently Amended) The method of claim 7, wherein the step of receiving the request comprises the step of: comprises:

receiving a voice signal.

11. (Currently Amended) The method of claim 7, wherein the step of receiving the request comprises the step of: comprises:

receiving a request to verify a digital subscriber line (DSL) port.

12. (Currently Amended) The method of claim 7, wherein the step of receiving the request comprises the step of: comprises:

receiving a request to retrieve information related to a digital subscriber line (DSL) port.

13. (Currently Amended) The method of claim 7, wherein the step of receiving the request comprises the step of: comprises:

receiving the request from an Interactive Voice Response Application (IVR application).

14. (Currently Amended) The method of claim 7, wherein the step of conveying the translated request to the second system comprises the step of: comprises:

conveying the translated request to a network management system (NMS).

15. (Currently Amended) The method of claim 7, further comprising the steps of: comprising:

receiving a response from the second system, the response indicating that the broadband network component has been affected; and translating the response from the second protocol into the first protocol.

16. (Currently Amended) The method of claim 7, further comprising the steps of: comprising:

receiving a response from the second system, the response indicating that the broadband network component has not been affected; and translating the response from the second protocol into the first protocol.

17. (Currently Amended) A method for checking broadband network components, the method comprising the steps of: comprising:

providing an interactive voice response (IVR) interface for affecting a broadband network component;

receiving a request request, via the IVR, to affect a broadband network component, the request being received over a public switched telephone network (PSTN);

conveying the request to a network management system (NMS); receiving a message from the NMS in response to conveying the request; and transmitting the message over the PSTN.

18. (Currently Amended) A method for checking broadband network components, the method comprising the steps of: <u>comprising:</u>

providing an interactive voice response (IVR) interface for affecting a broadband network component;

receiving a request request, via the IVR, to affect a broadband network component, the request being received over a public switched telephone network (PSTN);

conveying the request to a network management system (NMS);

affecting the broadband network component;

receiving a message from the NMS in response to affecting the broadband network component; and

transmitting the message over the PSTN.